

# OPTICAL COMPLAINT CHECK-OFF LIST

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Date \_\_\_\_\_

Date patient received the glasses \_\_\_\_\_

Yes No

- 1. Lens prescription correct, according to RX in chart.
- 2. Is there unwanted prism?
- 3. Frame adjusted?
- 4. Bifocal, Trifocal or progressive seg height correct?
- 5. Pd correct Far, Near?
- 6. Base curves checked?
- 7. Material difference, if so explain to patient why material was changed.  
 . (Was this the patients choice) yes \_\_\_ NO \_\_\_
- 8. Is patient having difficulty with distance RX?
- 9. Is patient having difficulty with near RX?
- 10. Is patient having trouble with double vision?
- 11. Check vision with and without glasses. Is corrected vision what DR measured.

**With any prescription change, the patient has to take the glasses home, if all items above are correct, please try to adapt to the new RX for at least 2 weeks. Please explain to the patient that it's in their best interest to give the new glasses a chance. If after trying to wear them the patient is still having difficulty please have them schedule an appointment with the same doctor that prescribed them.**

**\*\*\* SCAN THIS INTO THE EHR AFTER COMPLETION. \*\*\***

Chart# \_\_\_\_\_

Optician \_\_\_\_\_